

# JomDirectory Frequently asked questions

## Q: Front Admin (User panel) menu links does not work. Page reloads.

A: At least one membership plan needs to be set (free) and group chosen under Options Membership. [Configuration#MembershipPlans](#)

## Q: Map address search not working, Google map is not loading, Google map in developer mode

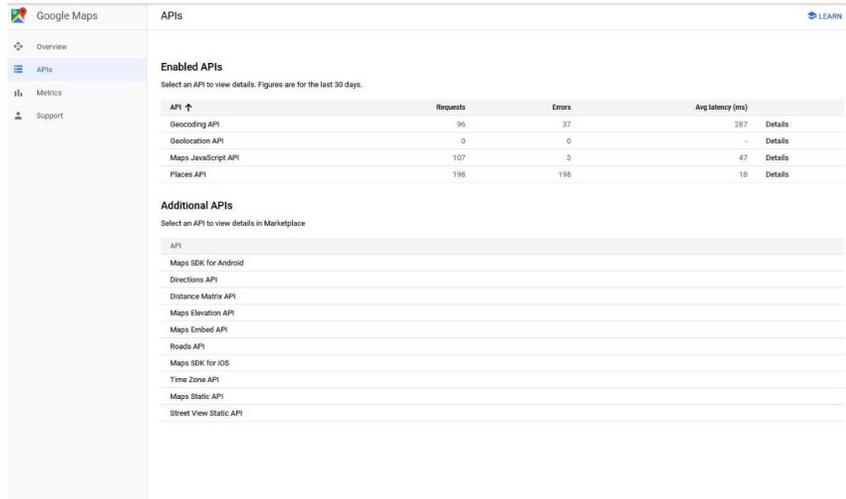
A: Usually the problem is related to the Google API configuration. Under page console there will be an error:

*This API project is not authorized to use this API. Please ensure this API is activated in the Google Developers Console: [https://console.developers.google.com/apis/api/places\\_backend?project=\\_](https://console.developers.google.com/apis/api/places_backend?project=_). For more information on authentication and Google Maps JavaScript API services please see: <https://developers.google.com/maps/documentation/javascript/get-api-key>*

Here is an article how to set up The API key:

<https://stackoverflow.com/questions/32994634/this-api-project-is-not-authorized-to-use-this-api-please-ensure-that-this-api>

These API's needs to be enabled in order for the map and geolocation to work:

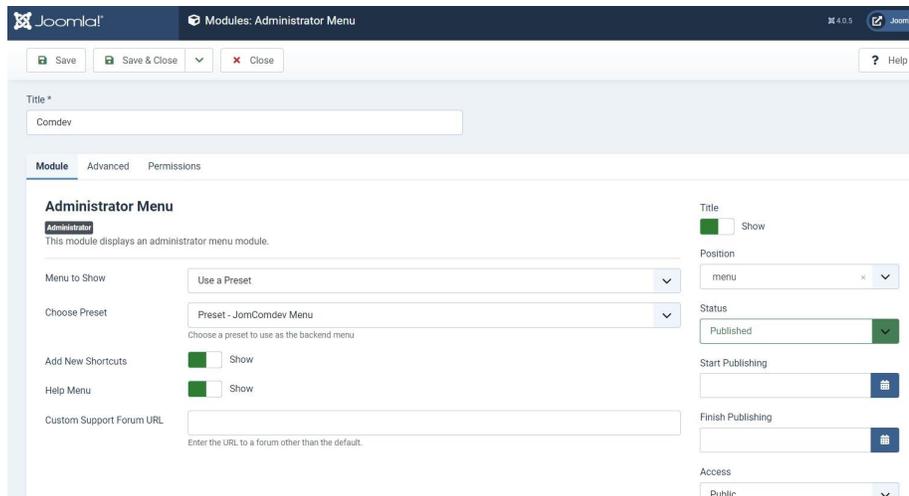


The screenshot shows the Google Maps API console interface. On the left, there is a navigation menu with options: Overview, APIs (selected), Metrics, and Support. The main content area is titled 'APIs' and includes a 'LEARN' link. Under 'Enabled APIs', there is a table with columns for API, Requests, Errors, Avg latency (ms), and Details. The table lists four APIs: Geocoding API (95 requests, 37 errors, 287 ms latency), Geolocation API (0 requests, 0 errors, - ms latency), Maps JavaScript API (107 requests, 3 errors, 47 ms latency), and Places API (198 requests, 158 errors, 18 ms latency). Below this, there is a section for 'Additional APIs' with a list of APIs that can be enabled, including Maps SDK for Android, Directions API, Distance Matrix API, Maps Elevation API, Maps Embed API, Roads API, Maps SDK for iOS, Time Zone API, Maps Static API, and Street View Static API.

Once the key has been set, it should be updated under **Component backend Options Integrations**.

## Q: There is no menu for the extensions under the Joomla 4

Please go to the System -> Administrator modules and insert new than choose Administrator Menu. From the presets, select Comdev and place it under menu position. Do the same for the JomDirectory:



The screenshot shows the Joomla! Administrator interface for configuring the 'Administrator Menu' module. The title is 'Comdev'. The 'Module' tab is selected, showing configuration options for the 'Administrator Menu' module. The 'Menu to Show' is set to 'Use a Preset', and the 'Choose Preset' is set to 'Preset - JomComdev Menu'. There are checkboxes for 'Add New Shortcuts' and 'Help Menu', both of which are currently unchecked. The 'Custom Support Forum URL' field is empty. On the right side, there are settings for 'Title' (checked), 'Position' (set to 'menu'), 'Status' (set to 'Published'), 'Start Publishing' (with a calendar icon), 'Finish Publishing' (with a calendar icon), and 'Access' (set to 'Public').

