

JomDirectory Frequently asked questions

Q: Front Admin (User panel) menu links does not work. Page reloads.

A: At least one membership plan needs to be set (free) and group chosen under Options Membership. [Configuration#MembershipPlans](#)

Q: Map address search not working, Google map is not loading, Google map in developer mode

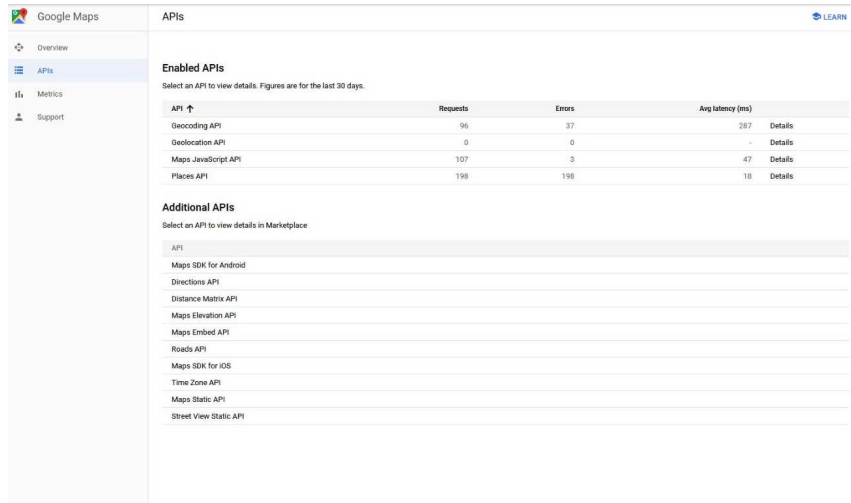
A: Usually the problem is related to the Google API configuration. Under page console there will be an error:

This API project is not authorized to use this API. Please ensure this API is activated in the Google Developers Console: https://console.developers.google.com/apis/api/places_backend?project=_. For more information on authentication and Google Maps JavaScript API services please see: <https://developers.google.com/maps/documentation/javascript/get-api-key>

Here is an article how to set up The API key:

<https://stackoverflow.com/questions/32994634/this-api-project-is-not-authorized-to-use-this-api-please-ensure-that-this-api>

These API's needs to be enabled in order for the map and geolocation to work:



The screenshot shows the Google Maps API console interface. On the left is a navigation menu with 'Overview', 'APIs', 'Metrics', and 'Support'. The main content area is titled 'APIs' and includes a 'LEARN' link. It is divided into two sections: 'Enabled APIs' and 'Additional APIs'. The 'Enabled APIs' section contains a table with columns for API name, Requests, Errors, Avg latency (ms), and a Details link. The 'Additional APIs' section lists various APIs that can be enabled, each with a checkbox.

API	Requests	Errors	Avg latency (ms)	Details
Geocoding API	95	37	287	Details
Geolocation API	0	0	-	Details
Maps JavaScript API	107	3	47	Details
Places API	198	158	18	Details

Additional APIs
Select on API to view details in Marketplace

- API
- Maps SDK for Android
- Directions API
- Distance Matrix API
- Maps Elevation API
- Maps Embed API
- Roads API
- Maps SDK for iOS
- Time Zone API
- Maps Static API
- Street View Static API

Once the key has been set, it should be updated under **Component backend Options Integrations**.