

JomDirectory Frequently asked questions

Q: Front Admin (User panel) menu links does not work. Page reloads.

A: At least one membership plan needs to be set (free) and group chosen under Options Membership. [Configuration#MembershipPlans](#)

Q: Map address search not working, Google map is not loading, Google map in developer mode

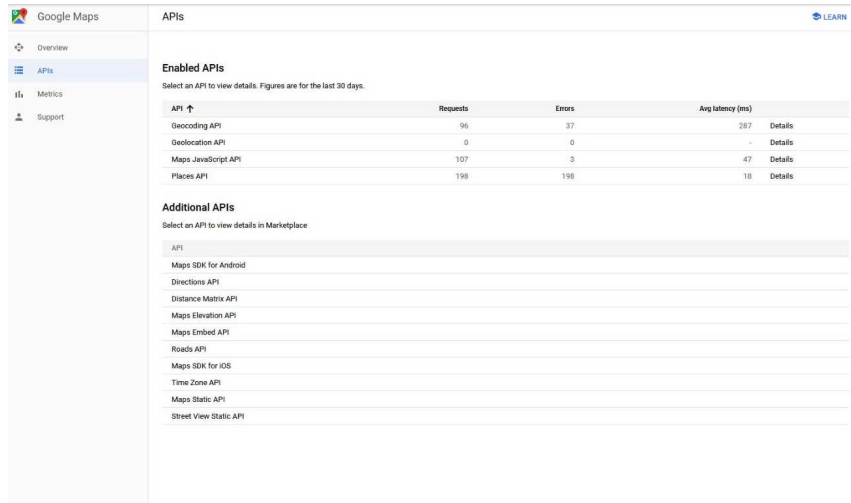
A: Usually the problem is related to the Google API configuration. Under page console there will be an error:

This API project is not authorized to use this API. Please ensure this API is activated in the Google Developers Console: https://console.developers.google.com/apis/api/places_backend?project=_. For more information on authentication and Google Maps JavaScript API services please see: <https://developers.google.com/maps/documentation/javascript/get-api-key>

Here is an article how to set up The API key:

<https://stackoverflow.com/questions/32994634/this-api-project-is-not-authorized-to-use-this-api-please-ensure-that-this-api>

These API's needs to be enabled in order for the map and geolocation to work:



The screenshot shows the Google Maps API console interface. On the left, there is a navigation menu with 'APIs' selected. The main content area is titled 'APIs' and contains two sections: 'Enabled APIs' and 'Additional APIs'. The 'Enabled APIs' section includes a table with columns for API name, Requests, Errors, and Avg latency (ms). The 'Additional APIs' section lists various APIs that can be enabled, such as Maps SDK for Android, Directions API, Distance Matrix API, Maps Elevation API, Maps Embed API, Roads API, Maps SDK for iOS, Time Zone API, Maps Static API, and Street View Static API.

| API | Requests | Errors | Avg latency (ms) | |
|---------------------|----------|--------|------------------|-------------------------|
| Geocoding API | 95 | 37 | 287 | Details |
| Geolocation API | 0 | 0 | - | Details |
| Maps JavaScript API | 107 | 3 | 47 | Details |
| Places API | 198 | 158 | 18 | Details |

Once the key has been set, it should be updated under **Component backend Options Integrations**.