

JomHoliday - Frequently Asked Questions

Q: When making a booking the website does not increase the price based on the number of occupants but only gives a total for one adult. The tours and safaris are correct but it does not work well with accommodation facilities.

A: That's correct it is a total cost of the resource for adults and kids. Kids age which are count as person can be set under resource. When resource allows 4 person and you have set kids age greater than 3 years old, you can choose e.g. 2 adults and 2 kids over 3 years old. Infants and kids below 3 years old are not being counted.